
THIS INFORMATION IS ONLY APPLICABLE FOR PASSENGERS BOOKED ON FLIGHTS WHERE GO2SKY'S IATA PREFIX "6G" IS INDICATED NEXT TO THE FLIGHT NUMBER.

ON PASSENGER FLIGHTS OPERATED BY GO2SKY ON BEHALF OF OTHER AIRLINES, PASSENGERS MUST REFER TO THE PASSENGER INFORMATION FOR THE AIRLINE IN QUESTION.

CHECK-IN

Passengers are only carried by Go2Sky if complete and valid travel documents, as well as a valid passport, ID card and visa if required, are presented during check-in. This also applies to any pets travelling with passengers.

Passenger check-in starts two hours before the estimated departure time and closes 40 minutes before the estimated departure time.

CABIN BAGGAGE

Only one piece of hand baggage per passenger is permitted in the cabin.

This item should weigh no more than 8 kilos with the maximum dimensions 55 x 45 x 25cm (including all handles, side pockets and wheels). It must be able to fit under the seat or in the overhead locker.

We strongly advise you to pack any liquids that you don't need whilst onboard the aircraft in your hold baggage. However, if you do need to travel with liquids, please be aware of the following restrictions which apply to all liquids you wish to carry through an airport security checkpoint:

All liquids must be in individual containers not greater than 100ml capacity. They must be placed in one transparent re-sealable transparent bag, no larger than 20cm x 20cm in size, and fit inside the bag so it can be fastened closed.

Only one bag per passenger is allowed. The bag must be clear and re-sealable, such as 'ziplock' bags or bags with pressable seals. Larger bags or bags that are not sealable, such as fold-over sandwich bags are not allowed.

Each passenger must remove their clear plastic bag from their hand baggage and present it for X-ray screening.

Liquids in containers of more than 100ml capacity can be packed in your hold baggage.

Exemptions to the liquids rule apply for liquid medicine or baby milk/food.

Any lithium batteries (protected against short circuit) or equipment containing lithium batteries **MUST** be in cabin baggage.

HOLD BAGGAGE

The weight of the baggage permitted for carriage in the hold of the aircraft is 15 kilos per passenger. However, this may differ with flights to certain destinations. Please check with the tour operator for details of your specific flight.

MAXIMUM HOLD BAGGAGE PIECE WEIGHT

Health and Safety regulations require us to limit the maximum weight per single item of baggage to 32kgs. Individual items or bags exceeding 32kgs cannot be accepted for carriage and passengers will be required to re-pack their luggage. This does not affect the baggage allowance.

RESTRICTED ARTICLES and DANGEROUS GOODS

Dangerous Goods are items that could initiate safety-related risks for an aircraft and people on board the aircraft during a flight. Dangerous Goods are also known as restricted articles, hazardous materials and dangerous cargo. Dangerous Goods may only be transported after being packed accordingly by a cargo handling company holding specific approvals.

For safety reasons, the following items cannot be taken onto an aircraft. Please do not pack them in either hand luggage or checked baggage.

- Flammable liquids and solids;
- Oxidisers such as bleaching powders;
- Organic peroxides;
- Tear gas devices or any gas cylinders;
- Infectious substances such as live virus materials;
- Wet-cell car batteries;
- Instruments containing mercury;
- Instruments containing magnets;
- Fireworks and pyrotechnics;
- Matches;
- Lighter fuel, paints, thinners;
- Poisons, arsenic, cyanide, weed killer;
- Radioactive materials, acids, corrosives, alkalis, caustic soda;
- Creosote, quicklime, oiled paper;
- Vehicle fuel system components which have contained fuel;

- Explosives, ammunition, detonators and related equipment;
- Smoke canisters and smoke cartridges;
- Hoverboards, self-balancing single or multi-wheels, mini segways.

International Air Transport Association (IATA) Dangerous Goods Regulations describe in detail which Dangerous Goods may be transported by air, in what quantities, and how they should be packed.

IATA provisions for passengers and crew can be found [here](#) and [here](#).

Besides the transportation restrictions on Dangerous Goods, there are also restrictions on transporting sporting goods, kitchen utensils, tools and other items with sharp edges or points capable of injuring someone.

You are required to surrender any prohibited items you are carrying before boarding your flight. Airports and airlines are under no obligation to store or return any surrendered prohibited items. Surrendered prohibited items will be disposed of.

Portable electronic devices with lithium batteries

Portable electronic devices for personal use, powered by lithium-metal or lithium-ion cells or batteries may be carried by the passengers and crew. The batteries must not exceed 2g of lithium for lithium-metal batteries and 100 Wh for lithium-ion batteries.

This size generally covers such consumer electronics as digital cameras, mobile phones, laptops, tablet computers, e-readers, handheld games and medical devices, such as portable oxygen concentrators (POC).

Checked baggage: Yes

Hand baggage: Yes

Carrier's approval required: No

Lithium battery-powered e-cigarettes

E-cigarettes, including e-cigars, e-pipes and other personal vaporizers may be carried in the cabin bag only. The batteries must not exceed 2g of lithium for lithium-metal batteries and 100 Wh for lithium-ion batteries. This size covers most e-cigarette batteries.

Checked baggage: No

Hand baggage: Yes

Carrier's approval required: No

Lithium battery-powered electronic devices

Portable electronic (including medical) devices powered by lithium-ion batteries with a Wh rating exceeding 100 Wh but not exceeding 160 Wh, or portable medical devices powered by lithium-metal batteries with a lithium content exceeding 2g but not exceeding 8g may be carried by the passengers and crew. This size generally covers large camera equipment, large drones and extended-life laptop batteries.

Checked baggage: Yes

Hand baggage: Yes

Carrier's approval required: Yes

Spare lithium batteries

Spare batteries with a Watt-hour rating exceeding 100 Wh but not exceeding 160 Wh for consumer electronic devices and portable medical devices, or with a lithium content over 2g but not exceeding 8g for portable medical devices may be carried on board. These batteries must be individually protected to prevent short circuits. A maximum of two spare batteries may be carried in the cabin bag only.

Checked baggage: No

Hand baggage: Yes

Carrier's approval required: Yes

Power banks are considered as spare batteries and can only be carried in the cabin bag, but do not require the carrier's approval.

PLEASE NOTE: small lithium battery-powered personal transportation devices including hoverboards, self-balancing single or multi-wheels, and mini segways are considered as dangerous goods. These devices are NOT allowed in either hand or checked baggage due to safety concerns about their batteries catching fire.

More information to be found [here](#).

SPECIAL AND SPORTING ITEMS

Bikes

Only non-motorized bicycles accepted. Up to 190cm (75in) in length, provided they are packed in a recognized bicycle bag and the following conditions are met:

- Pedals have been removed or fixed inwards;
- Handlebars fixed sideways;
- Tyres are deflated.

Diving Equipment

Only diving equipment listed below is accepted on Go2Sky flights. Each item needs to be packed in a recognized kit bag and should not exceed the maximum dimensions and weight restrictions for checked baggage. Bags weighing more than 23kg (51lb) may incur a heavy bag charge.

Accepted diving equipment:

- scuba regulator;
- tank harness;
- tank pressure gauge (pressure-sensitive devices may need special packaging; refer to the manufacturer for advice);
- face mask;
- fins;
- buoyancy control device;
- snorkel;
- weight belt;
- cylinder tank (must be empty and presented at check-in for inspection);
- spear guns and harpoons (must be unloaded with the spear/harpoon packed separately).

Golf Equipment

Golf equipment accepted as checked baggage providing it does not exceed the maximum weight restrictions for checked baggage and is packed in a recognized bag or case to safeguard against damage.

The bag can be up to a maximum size of 190cm x 75cm x 65cm (75in x 29.5in x 25.5in).

A golfing umbrella or parasol carried separately counts as one item of baggage.

Skiing equipment

Ski and snowboard equipment accepted as checked baggage up to 190cm (75in) in length provided it is packed correctly. Following conditions should be met:

- Skis and snowboards are packed in a recognised ski or snowboard bag;
- Ski poles packed together with skis;
- Ski boots packed separately from skis or snowboard – either within passenger free allowance or in another bag (any bags over your free allowance are subject to additional charges).

Surfing equipment

- Surfboards can be accepted as checked baggage providing, they do not exceed the maximum weight restrictions for checked baggage and are packed in a recognised bag or case to safeguard against damage.
- The bag containing the board can be up to a maximum size of 190cm x 75cm x 65cm (75in x 29.5in x 25.5in).

Sporting rackets and sticks

Rackets and sticks are not permitted in hand baggage but can be packed within checked baggage. Any racket or stick carried separately counts as one item of baggage.

WHEELCHAIR

A wheelchair is transported without any additional charge if it is required for the mobility of a passenger. Go2Sky requires passengers to report the use of a wheelchair at least 48 hours before departure.

Battery powered wheelchair with non-spillable wet battery

A maximum of one spare battery may be carried per passenger.

Any battery(ies) removed from the mobility aid and any spare battery must be carried in strong, rigid packaging, protected from short circuit and stowed in the cargo compartment.

Battery powered wheelchair with ion battery

Any battery removed from the mobility aid and any spare batteries must be carried in the cabin and protected from damage (e.g. by placing each battery in a protective pouch) and the battery terminals protected from short circuit (by insulating the terminals e.g. by taping over exposed terminals). A removed battery must not exceed 300 Watt-hours (Wh). In addition, one spare battery not exceeding 300 Wh or two spare batteries not exceeding 160 Wh are permitted.

SPORTING WEAPONS

Passengers may take with them their sporting and hunting weapons. These weapons are subject to the following security measures, which must be complied with:

- Weapons and firearms can be carried only in hold baggage.
- Weapons and firearms must be carried in strong, rigid packaging, capable of protecting weapons from damage or in their original vendor's packing
- The firearms must be unloaded.

TRANSPORTATION OF ANIMALS/PETS (PETC) and animals in hold (AVIH)

Only well-behaved pet animals (solely cats and dogs) may be carried in the cabin of the Go2Sky aircraft. Passengers carrying a pet animal must be in possession of a confirmed reservation for transportation of animals. Pets will only be accepted for transportation provided that the passenger holds all required documentation (e.g. valid health certificate and vaccination certification) for entry to all countries of transit and destination. Cats and dogs travelling in/to/within the European Union need a passport and must be identified by tattoo or chip.

Go2Sky permits the transport of animals in the framework of the excess baggage regulations. The crate must have an impermeable bottom, must be placed under the passenger's seat and the animal must not leave it during the flight.

- Maximum Dimensions for crate: 55x45x25 cm;
- Maximum Mass per PETC with the crate: 8 Kg;
- Maximum one PETC per passenger.

EXPECTANT MOTHERS

Expectant mothers with complication-free pregnancies can fly until the end of the 36th week of pregnancy or up to four weeks before their expected due date without a medical certificate from a gynaecologist. However, Go2Sky recommends that expectant mothers beyond the 28th week of their pregnancies carry a current letter from a physician which states the following:

- confirmation that the pregnancy is progressing without complications;
- the expected due date;
- the doctor should expressly state that the patient's pregnancy does not prevent her from flying. If there are any doubts about the passenger's length of pregnancy the check-in agent has a right to request the passenger to declare this in writing.

CARRIAGE OF INFANTS

An infant shall be carried on the lap of adult passenger or in a certified child seat. If an infant is traveling on the lap of an adult passenger one infant should be accompanied by one adult on board the aircraft. Infants are not entitled to their own seat unless an additional seat is booked for an infant traveling in a Child Restraint Device (child seat).

To avoid damage to an infant's health, Go2Sky does not allow newborn infants under 14 days of age to be carried on flights.

CHILD RESTRAINT DEVICES

Child Restraint Devices in the form of a Child Car Seat may be used onboard the aircraft for an infant or a child (a separate seat shall be booked in advance for an infant). CRD can be used if the following conditions are met:

- CRD approved for use in aircraft by the competent authority on the basis of a technical standard and marked accordingly;
- CRD approved for use in motor vehicles according to the UN standard ECE R 44, -03 or later series of amendments;
- CRD approved for use in motor vehicles and aircraft according to Canadian CMVSS 213/213.1;
- CRD approved for use in motor vehicles and aircraft according to US FMVSS No 213 and manufactured to these standards on or after 26 February 1985. US approved CRDs manufactured after this date must bear the following labels in red letters:

– ‘THIS CHILD RESTRAINT SYSTEM CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS’; and – ‘THIS RESTRAINT IS CERTIFIED FOR USE IN MOTOR VEHICLES AND AIRCRAFT’;

- CRD qualified for use in aircraft according to the German ‘Qualification Procedure for Child Restraint Systems for Use in Aircraft’ (TÜV Doc.: TÜV/958-01/2001); and
- devices approved for use in cars, manufactured and tested to standards equivalent to those listed above. The device should be marked with an associated qualification sign, which shows the name of the qualification organization and a specific identification number, related to the associated qualification project.

CARRIAGE OF UNACCOMPANIED MINORS

Children between the age of 5 and 12 years will be accepted to travel unaccompanied provided that the child is escorted by a parent or guardian both at the airport of departure and the airport of arrival. A UMNR (Unaccompanied Minor) form shall be properly issued and the parent/guardian shall remain with the child as long as possible before boarding.

The name of the person who will meet the child at the destination airport must be provided at the check-in desk.

PASSENGERS REQUIRING OXYGEN SUPPLY DURING THE FLIGHT

Passengers are allowed to bring their own portable oxygen cylinders not exceeding 5 kg gross weight. Portable oxygen must meet IATA DGR requirements. Prior approval from Go2Sky is required. Such cases must be coordinated with the airline at least 48 hours prior to the flight.

Portable oxygen concentrators (POC) are permitted and in many cases are enough replacement for oxygen bottles.

PASSENGER INFORMATION

CONDITIONS OF CARRIAGE



Note: 150% of battery time is required in POC devices based on the flight time. If necessary additional batteries must be taken and properly packaged.

A medical certificate from a physician is required stating that the passenger is either fit to travel alone or with a medical escort.

BAGGAGE CHARGES

BAGGAGE TYPE	UNIT CHARGE PER FLIGHT
Baggage overweight over 15 kg (up to 32 kg/1 pc)	12 EUR/kg
Special and sporting items (per piece up to 32 kg)	50 EUR
Pets in cabin up to 8 kg (per unit)	30 EUR
Pets in hold over 8 kg (per unit)	7 EUR/kg

* Note each passenger can take 20 kg of hold baggage free of charge.

PASSENGER RIGHTS

Regulation (EC) No 261/2004 of the European Parliament and of the Council establishing common rules on compensation and assistance to passengers in the event of denied boarding and of cancellation or long delay of flights.

If you have been denied boarding, your flight has been cancelled or you have suffered a long delay, you are entitled to request compensation and assistance in accordance to Regulation (EC) No 261/2004 that outlines passenger rights in the previously noted cases.

The above-mentioned regulation in the English language can be found [here](#).

Passengers shall contact the airline to request reimbursement or compensation.

The European Commission also provides a platform for Online Dispute Resolution (ODR).

The platform can be found under <http://ec.europa.eu/consumers/odr/>

**PASSENGER INFORMATION
CONDITIONS OF CARRIAGE**



In case of further questions, please contact:

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